

OneRain Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: AEM Elements® 360

Report Date: December 2025

Product Description: Web-Based Data Collection and Visualization Platform (SaaS)

Contact Information: elements360.support@aem.eco

Notes:

Evaluation Methods Used: Accessibility standards have been evaluated by OneRain using manual testing wither assistive technologies such as Wave.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 uses standard HTML and ARIA methods to provide text equivalents for non-text elements. Including “aria-label” for icons and “alt” attributes for images. Some user-defined and created elements may not provide a text alternative, however, the framework supports their addition.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 does not include video or audio only content by default. Users may include video or audio content in user defined areas. AEM Elements® 360’s framework allows for inclusion of alternative text elements to provide corresponding information.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	AEM Elements® 360 does not include video or audio only content by default. Users may include video or audio content in user defined areas. AEM Elements® 360’s framework does not provide capabilities for captioning audio content in user defined videos.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Synchronized media is not supported in AEM Elements® 360.
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	AEM Elements® 360 leverages standard markup techniques to allow for Information, structure, and relationships conveyed through presentation can be understood objectively.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	AEM Elements® 360 includes semantically-correct markup to allow assistive technologies to provide a correct reading sequence.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Instructions provided for understanding and operating content in AEM Elements® 360 do not rely solely on sensory characteristics of components. Additionally, ARIA techniques are included to ensure proper reading by assistive technologies.
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Color is used as a complementary attribute of user interface elements. Textual representations are available via ARIA techniques are included to ensure proper reading by assistive technologies.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does Not Support	AEM Elements® 360 does not include video or audio only content by default. Users may include video or audio content in user defined areas. AEM Elements® 360 's framework does not provide capabilities for audio controls of content where it is not natively included.
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	All functionality of AEM Elements® 360 content is operable through a keyboard interface.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 allows keyboard focus to be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Time limits for page reloads in AEM Elements® 360 are configurable by the user.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All auto-updating information in AEM Elements® 360 is an essential activity, including updating data values based on newly received data points.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	AEM Elements® 360 does not use flashing interface elements.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	AEM Elements® 360 includes a link at the top of each page that directs the user to the main page of the website. Additionally, any pages where scrolling is required, a link is provided to move the user back to the top of the page.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p>	Supports	Web pages in AEM Elements® 360 include descriptive titles that indicate the topic of each page.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 uses logical tab order though forms and website navigation.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 included descriptive text through ARIA for navigation controls and links. Some user-defined and created elements may not provide a text alternative, however, the framework supports their addition.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	AEM Elements® 360 includes the language HTML tag for the default language of the application. Users may define different languages to the software which may no longer correctly match the language tag.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	When any component receives focus in AEM Elements® 360, it does not initiate a change of context.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	Changing the setting of a user interface component does not automatically cause a change of context.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	When an input error is automatically detected in AEM Elements® 360, the error is identified and described to the user in text.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Labels are provided when content requires user input in AEM Elements® 360.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	AEM Elements® 360 uses correctly structured markup for all interface elements.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	AEM Elements® 360 uses standard HTML and ARIA methods to provide text equivalent descriptions for non-text elements.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Synchronized media is not supported in AEM Elements® 360.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Synchronized media is not supported in AEM Elements® 360.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 provides sufficient minimum contrast in presentation of text. System Administrators may also configure custom color schemes.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Text can be resized using modern browser zoom functionality.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	AEM Elements® 360 does not use images of text.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p>	Supports	System administrators may define additional navigation links within the AEM Elements® 360 interface.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 uses correctly structured markup for all interface elements.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	AEM Elements® 360 applies a visual change to focused elements.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	AEM Elements® 360 includes the HTML language tag, however, the human language of each passage or phrase in the content may not be programmatically determined, especially in cases where system administrators have defined the text.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	AEM Elements® 360 uses consistent navigation mechanisms throughout the application.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 	Supports	AEM Elements® 360 provides consistent identification for components with the same functionality.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	When an input error is automatically detected in AEM Elements® 360, the error is identified and described to the user in text.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	AEM Elements® 360 provides a mechanism for either checking or confirming information before final submission of user-controllable data.

Table 3: Success Criteria, Level AAA

Notes: AEM Elements® 360 has not been evaluated for WCAG 2.0 Level AAA benchmarks.

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	AEM Elements® 360 uses standard HTML and ARIA methods to provide text equivalent descriptions and for non-text elements and to identify interface elements using Assistive Technologies.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports	Standard browser magnification and contrast adjustments are support by AEM Elements® 360.
302.3 Without Perception of Color	Supports	Color is used as a complementary attribute of user interface elements. Textual representations are available via ARIA techniques are included to ensure proper reading by assistive technologies.
302.4 Without Hearing	Supports	AEM Elements® 360 does not leverage audio only features.
302.5 With Limited Hearing	Supports	AEM Elements® 360 does not leverage audio only features.
302.6 Without Speech	Not Applicable	AEM Elements® 360 does not require speech to operate.
302.7 With Limited Manipulation	Supports	AEM Elements® 360 does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes: AEM Elements® 360 is a web-based software application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	AEM Elements® 360 is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Supports	Conrail Sever is compatible with user configured accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	AEM Elements® 360 uses standard ARIA methods to provide text equivalent descriptions for non-text elements and to identify interface elements using Assistive Technologies.
502.3.2 Modification of Object Information	Supports	AEM Elements® 360 uses standard HTML and ARIA methods to provide text equivalent descriptions and for non-text elements and to identify interface elements using Assistive Technologies.
502.3.3 Row, Column, and Headers	Supports	AEM Elements® 360 uses standard HTML markup for tables.
502.3.4 Values	Supports	AEM Elements® 360 uses standard HTML and ARIA methods to provide text equivalent descriptions and for non-text elements and to identify interface elements using Assistive Technologies.
502.3.5 Modification of Values	Supports	AEM Elements® 360 uses standard HTML and ARIA methods to provide text equivalent descriptions and for non-text elements and to identify interface elements using Assistive Technologies.
502.3.6 Label Relationships	Supports	AEM Elements® 360 uses standard HTML and ARIA methods for rendering labels.
502.3.7 Hierarchical Relationships	Supports	AEM Elements® 360 uses standard HTML for hierarchical relationships.
502.3.8 Text	Supports	AEM Elements® 360 uses standard HTML and ARIA methods for rendering text.
502.3.9 Modification of Text	Supports	AEM Elements® 360 uses standard HTML and ARIA methods for text inputs.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Supports	AEM Elements® 360 uses standard HTML and ARIA methods for rendering list of actions.
502.3.11 Actions on Objects	Supports	AEM Elements® 360 uses standard HTML and ARIA methods for components that execute actions.
502.3.12 Focus Cursor	Supports	AEM Elements® 360 applies a visual change to focused elements.
502.3.13 Modification of Focus Cursor	Supports	AEM Elements® 360 applies a visual change to focused elements and uses standard HTML and ARIA methods to provide compatibility with Assistive Technologies.
502.3.14 Event Notification	Supports	When an event is automatically detected in AEM Elements® 360, the event is identified to the user in text.
502.4 Platform Accessibility Features	Not Applicable	AEM Elements® 360 is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	AEM Elements® 360 does not provide an alternative user interface.
503.3 Alternative User Interfaces	Not Applicable	AEM Elements® 360 does not provide an alternative user interface.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	AEM Elements® 360 does not include video or audio only content by default. Users may include video or audio content in user defined areas. AEM Elements® 360's framework does not provide capabilities for captioning audio content in user defined videos.
503.4.2 Audio Description Controls	Does Not Support	AEM Elements® 360 does not include video or audio only content by default.

Criteria	Conformance Level	Remarks and Explanations
		Users may include video or audio content in user defined areas. AEM Elements® 360's framework does not provide capabilities for captioning audio content in user defined videos.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Supports	Standard browser export tools are supported by AEM Elements® 360.
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The AEM Elements® 360 online help and support documentation (known as the Knowledge Base) lists and explains how to use the accessibility and compatibility features in the system. This online documentation includes accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All AEM Elements® 360 support documentation is only provided in electronic form.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	AEM Elements® 360 support is provided via email, telephone, online + in-person training, and trouble ticket system.
603.3 Accommodation of Communication Needs	Supports	Information on the accessibility and compatibility features of AEM Elements® 360 are included in the online support documentation (Knowledge Base).

Legal Disclaimer OneRain

N/A